

BOOKING TERMS & CONDITIONS

Care of the cottage. The holidaymaker will take good care of the cottage and its contents and will leave it in a clean and tidy state as it will have been found. The care is to include all furnishings, utensils, crockery and linen and though you may not be charged for minor breakages, you are responsible for all damage or breakages.

Number of persons. The number of people occupying the property will not exceed the number stated on the booking form.

Smoking. Smoking is not allowed inside any of our cottages.

Dogs. You are welcome to bring your dog on the strict understanding that he/she is not allowed on the furniture or in any bedroom. Your dog is not allowed to foul the garden or the village green. There are plenty of easily accessible walks from the doorstep in Gamblesby. He/she must never be left unattended in the cottage. On departure there must be no evidence of your dog's stay either inside the cottage or outside in the garden. There must be no nuisance or annoyance to our neighbours.

Arrival & departure. From Easter through till the end of October holidays start after 4pm on the day of arrival and finish at 10am on the day of departure. In winter we can *usually* be more flexible; please check with if you wish to arrive/depart at a different time.

Cancellation. If you have to cancel your holiday and we are able to re-let the cottage, The money paid to date will be refunded less a £20 administration charge. Otherwise you are liable for the whole amount.

You are strongly recommended to arrange your own cancellation insurance .

Alternative booking. If, for some reason beyond our control, your chosen cottage is not available or has been rendered unusable (e.g. fire or water damage) on the date booked, all money paid to date will be refunded in full but there will be no claim against us.

Access . We shall be allowed access to the property at any reasonable time during your stay .

Complaints . It is possible that, during your holiday, something could go wrong. Should this happen, please contact us at the earliest opportunity . Every effort will be made to solve the problem as soon as possible.

Limitations of liability. The use of our cottages and any facilities is entirely at the holidaymaker's own risk and no liability is accepted for any loss , damage , sickness, or injury howsoever caused which may be sustained during the holiday to any member of the party, or any car and its contents or any possessions of the holidaymaker .

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